# **CORONAVIRUS (COVID-19) FAQs**

### Aetna

- Aetna AFA COVID-19 FAQ
- <u>CVS COVID-19 FAQ</u>
- <u>COVID-19 Resources for Members</u> (*Diagnostic Testing, Telehealth, Pharmacy Home Delivery, Care Packages*)

## Amerihealth

- Amerihealth COVID-19 Resource Page
- AmeriHealth COVID-19 FAQ's

## Anthem CT

- What You Need to Know About COVID-19
- Anthem Important Facts
- Anthem Coronavirus FAQ
- Anthem Live Health Online COVID-19 (Telehealth)
- Anthem Live Health Online Registration (Telehealth)

#### Cigna

- <u>Cigna COVID-19 Resource Center</u>
- Cigna COVID-19 Customer FAQ
- Cigna Virtual Care B2B2C Flyer with Behavioral Health
- Cigna relaxing eligibility guidelines and making hospital transfers easier

#### Connecticare

Connecticare COVID-19 Resource Page

#### Emblem

- Emblem COVID-19 Business Continuity Plan
- COVID-19 FAQ

#### **Empire BCBS**

- Empire COVID-19 FAQ
- Empire COVID-19 Member LiveHealthOnline Telehealth Flyer
- Empire COVID-19 Member Educational Flyer
- Empire Latest COVID-19 support at no extra cost
- Empire COVID-19 Employer FAQ
- Empire COVID-19 LiveHealth Online Telehealth Email Message

#### HealthFirst

HealthFirst COVID-19 Resource Page

## Horizon

- Horizon COVID-19 FAQ
- Horizon COVID-19 Resource Page
- Brief Notes Telemedicine Cost Share Waiver
- Brief Notes Horizon Waiving Cost Sharing for Services Associated with COVID-19

#### Oscar

- Oscar COVID-19 Online Resource Page
  How to help clients worried about premium payments

## Oxford/UnitedHealthcare

• COVID-19 FAQ

#### Additional Resources

Shelter Point COVID-19 Resource Center